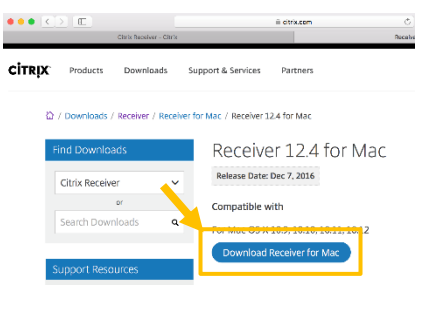
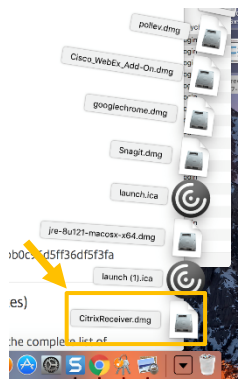


Installing Citrix Receiver on a Mac

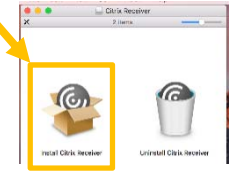
1 Launch Safari to access Citrix site:
<https://www.citrix.com/products/receiver/>
Click **Download Receiver for Mac**



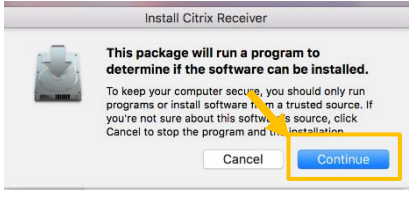
2 Open **Downloads** folder > click **CitrixReceiver.dmg**



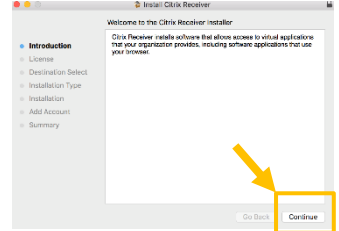
3 Click **Install Citrix Receiver**



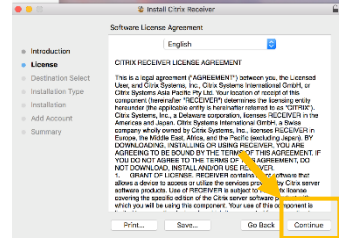
Click **Continue**



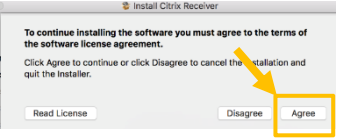
4 Click **Continue**



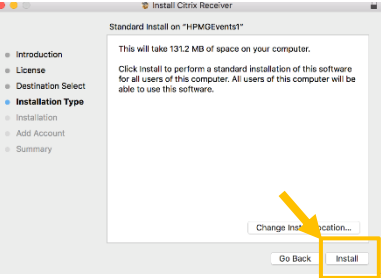
Click **Continue**



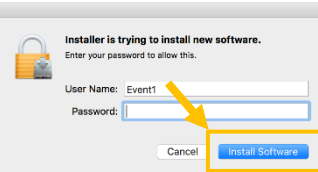
5 Click **Agree**



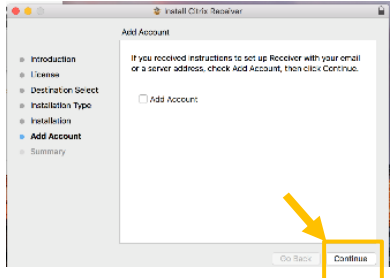
Click **Install**



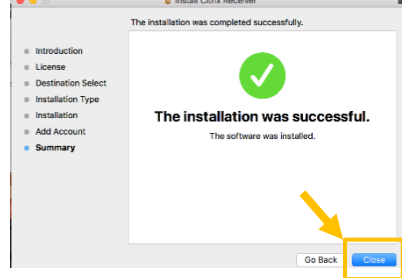
6 Key in **device password** > Click **Install Software**



7 Click **Continue**. **Do not** create an account, sign up or fill in your email address. There is no need to do this.

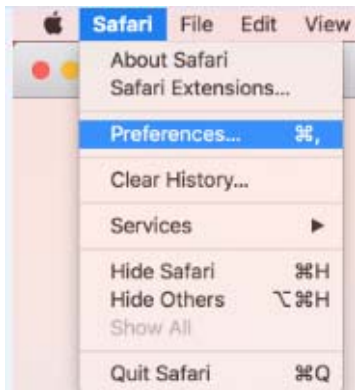


8 Click **Close**

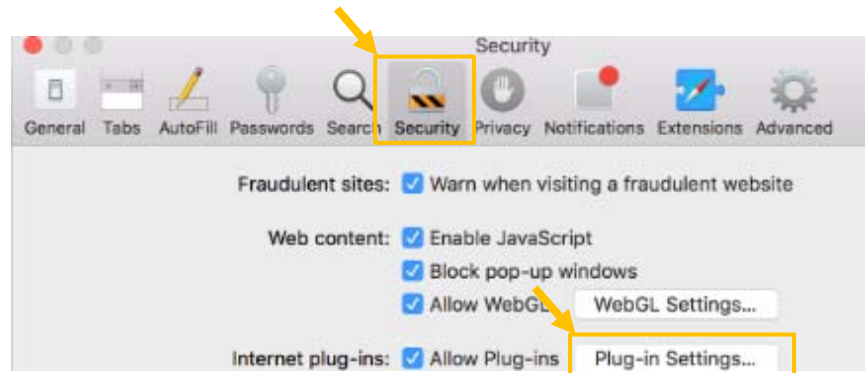


Safari Configuration: Allows Citrix to be used

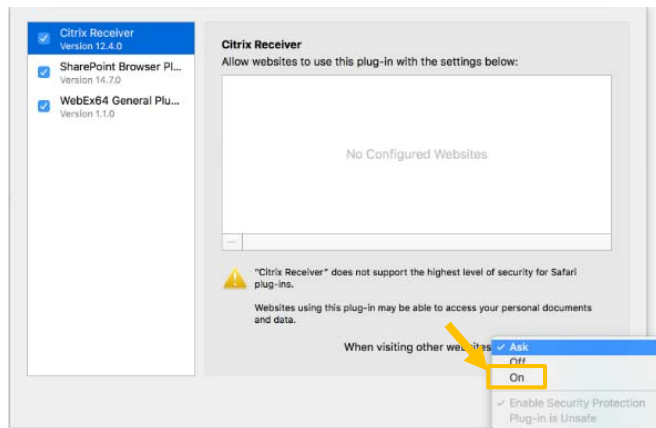
- 1 Launch Safari. Click Preferences.



- 2 Click Security. Click Plug-in Settings....



- 3 Confirm that Citrix is highlighted in blue. Click Citrix. Select On.



Accessing the KP HealthConnect EMR Remotely *via Mac*

Pre-requisites:

- ✓ [Citrix Receiver Installation](#)
- ✓ Remote access token



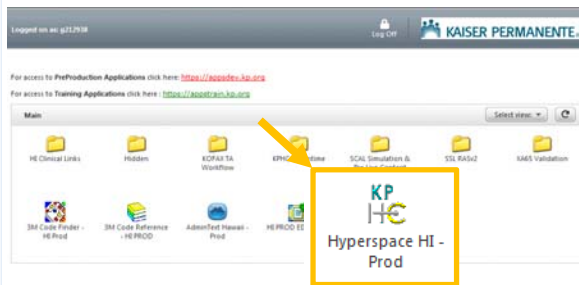
Password: 4-digit pin followed by 6-digit number that appears on token



Password: Key in 4 digit pin to display 8-digit number that appears on token

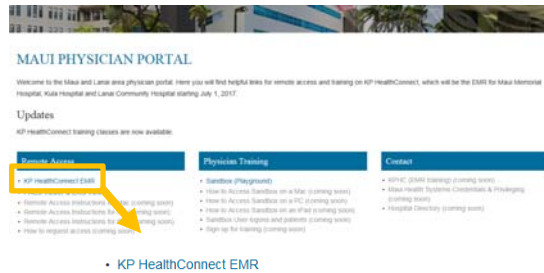
3

Click **Hyperspace HI – Prod** icon



1

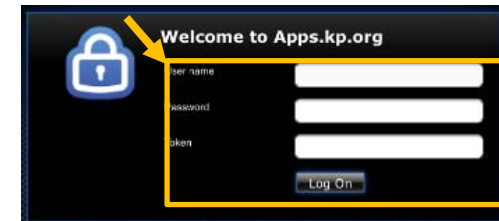
Launch Safari browser and type:
<http://mauiphysicianportal.com/>
Click **KP HealthConnect EMR**



2

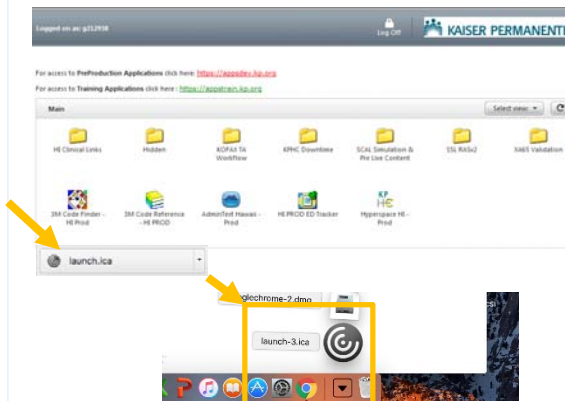
Log in with credentials:

- User name: **NUID**
- Password: **Windows password**
- Token: **Hard or soft token password**
- Click **Log On**



4

Launch ica one of the following ways:
-Click **launch ica** if it appears at bottom left of monitor OR
-Open **Downloads** folder > click **launch ica**



5

Log into Hyperspace:
User ID: **NUID**
Password: **KPHC password**
Click **Log in**

