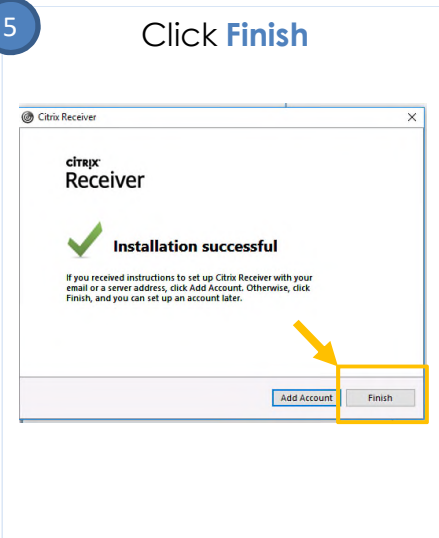
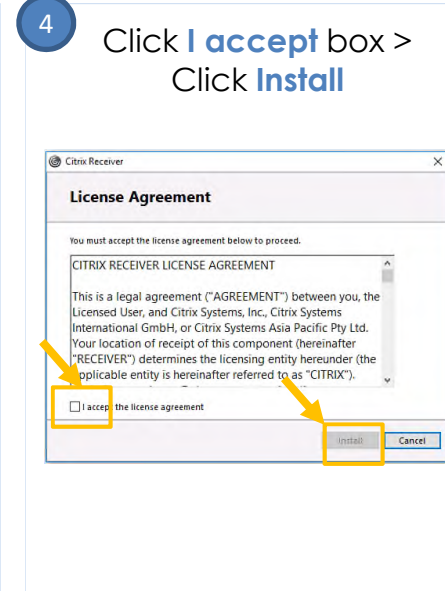
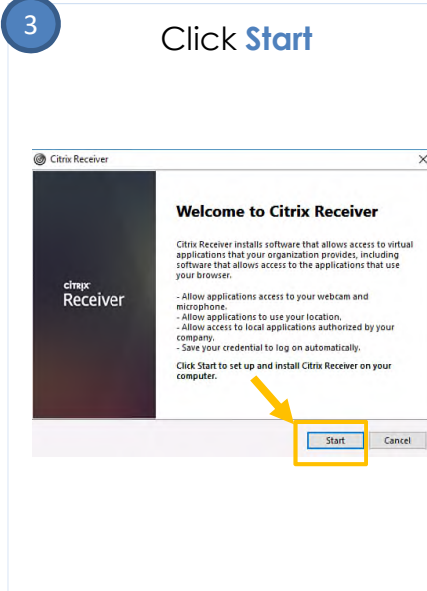
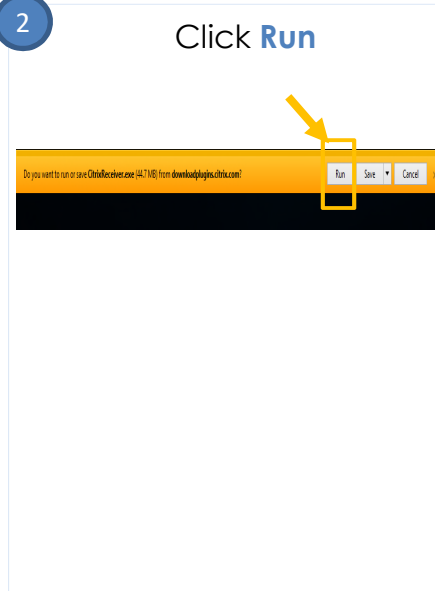


Installing Citrix Receiver on a PC

Note: Use Citrix version 4.10 or lower, and do not upgrade once installed. Version 4.11 is not compatible.

1 Launch Chrome to access Citrix site:
<https://www.citrix.com/downloads/citrix-receiver/>
Click **Receiver for Windows**
Click **Early Version of Receiver for Windows**
Click **Receiver 4.10.1 for Windows**



Do not create an account, sign up or fill in your email address. There is no need to do this.

Accessing the KP HealthConnect EMR Remotely via PC

Pre-requisites:

- ✓ [Citrix Receiver Installation](#)
- ✓ Remote access token



Password: **4-digit pin followed by 6-digit number that appears on token**

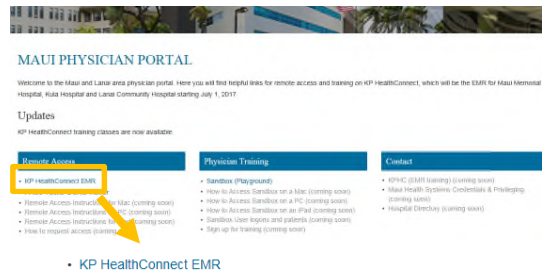


Password: Key in 4 digit pin to display **8-digit number that appears on token**

1

Launch Internet Explorer browser and type:

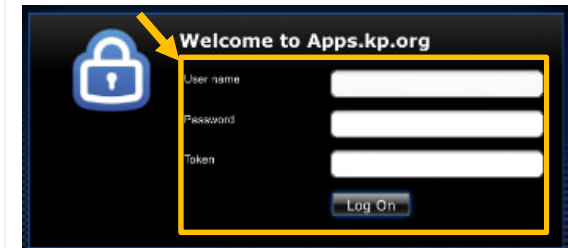
<http://mauiphysicianportal.com/>
Click **KP HealthConnect EMR**



2

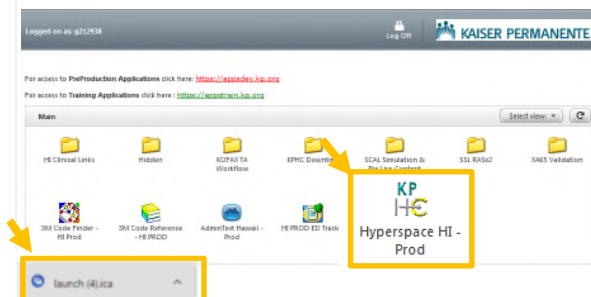
Log in with credentials:

- User name: **NUID**
- Password: **Windows password**
- Token: **Hard or soft token password**
- Click **Log On**



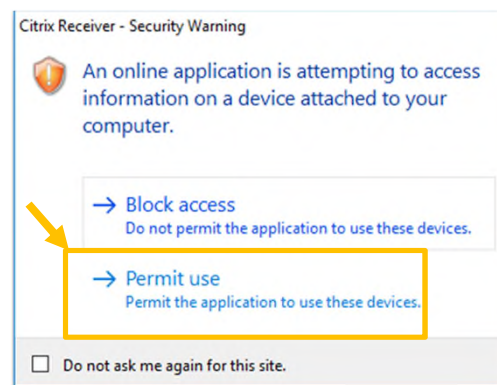
3

Click **Hyperspace HI – Prod** icon.
Click **launch ica**.



4

Click **Permit use**



5

Log into Hyperspace:
User ID: **NUID**
Password: **KPHC password**
Click **Log in**

